

January 14, 2011

Ms. Janice Hoover, President
Quality Assurance Management, Inc.
1620 Valwood Parkway, Suite 128
Carrollton, TX 75006

File No. 54432

Dear Ms. Hoover:

On behalf of New York State Department of Economic Development, Division of Minority and Women's Business Development (DMWBD) has completed its review of your application for State Certification as a Minority and/or Women Owned Business Enterprise and has determined that your firm meets eligibility requirements for certification, pursuant to Executive Law, Article 15-A.

We are pleased to inform you that the firm of **Quality Assurance Management, Inc.** has been granted status as a **Women Owned Business Enterprise**. Your business will be listed in the State's Directory of Certified Businesses with the following list of principal products or services:

0533 – Quality Control

1018 – Safety Services

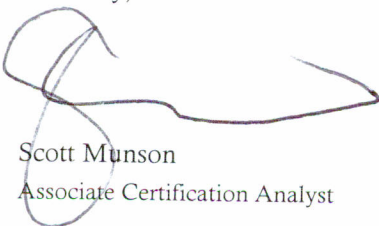
Your certification status is not intended to imply that the State of New York guarantees your company's capability to perform on state contracts, nor does it imply that your company is guaranteed any state business.

Be advised that your certification expires 3 years from the date of this letter or unless you are contacted by this office for recertification. Please remember that any changes in your company that affect ownership, managerial and/or operational control, must be reported to this office within thirty (30) days of such changes; including changes to company name, business address, telephone numbers, principal products/services, and bonding capacity. At such time as it is necessary for your company to be recertified, you will be notified by this office.

If your certification is questioned by any public or private entity, please direct the inquiry to this Office for clarification.

Thank you for your cooperation. On behalf of the State of New York, I wish you luck in your business endeavors, particularly those involving State agencies.

Sincerely,



Scott Munson
Associate Certification Analyst